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# No-Risk Refund Policy

## We are so Confident...

...that your child will enjoy him/herself, that we will bet your tuition on it!

- „ Your child will be a part of a warm and nurturing environment, led by teachers and child professionals.
- „ Your child will be participating in new and exciting activities as well as their favorite, such as swimming.
- „ We will respond to you and your child's needs throughout the summer.

## And we understand your situation...

- „ Your child is your most PRIZED POSSESSION.
- „ The price of camp is NOT CHEAP.
- „ Unforeseen changes to your family's work situation, vacation plans & health issues may occur at any time.

## So we have the following policy:

- „ You may have a FULL REFUND (minus your registration fee) for ANY reason – from the moment you register until June 1. Realize that we are taking an operating loss on this, as we spend a lot of time pre-season processing registrations, payments, group assignments, bus routes, etc.

## Why are we so flexible with our policy?

- „ Simple, because we rarely need to use it!

## The Fine Print:

- „ Anytime after June 1, or once camp has begun, Refunds are given as credits towards the following summer only.
- „ After Camp begins, credits can be issued if a camper does not attend for a full week of camp (all days in the same week), and the camp is notified by noon, on Friday, of the week prior that the camper does not attend (for example, spur of the moment trip to visit relatives out of state).
- „ All refunds and/or credits are based on the difference between the tuition paid and the tuition that would have been paid had the camper enrolled for the lesser number of weeks, or the shorter session period.
- „ Credits are only issued A WEEK AT A TIME. Therefore, if you attend any day during a week, you cannot receive credit for that week, and there are no refunds for "missed days" that you were scheduled to be at camp, (for example, sick with a cold or belly ache).